Guy M Rochman M.D. Plastic and Reconstructive Surgery

PATIENT SURVEY ON ELECTRONIC OFFICE COMMUNICATION

Thank you for agreeing to participate in this 10-question survey

The information you provide will help our office to better understand our patient interest in electronic forms of communication and to enhance our ability to both provide patient education and streamlined registration and access.

All responses will be strictly confidential

Please complete the following form and submit to grochman@rochmanmd.com, or You may also fax this form to Guy M. Rochman M.D. 617-547-3792, or You may mail the form to:

Guy Rochman M.D. Mount Auburn Hospital Doctor's Office Building, Suite 511 300 Mount Auburn Hospital Cambridge, Massachusetts 02138

All questions can be answered on a 1 -5 scale.

(1= no opinion, 2= not interested, 3= somewhat interested, 4 = interested, 5=very interested)

- 1) I am interested in receiving email communication with the office $1\,2\,3\,4\,5$
- 2) I would like to be able to schedule appointments on our office website $1\ 2\ 3\ 4\ 5$
- 3) I would like to receive email appointment confirmations and reminders 1 2 3 4 5
- 4) I would like to access my medical information on line 1 2 3 4 5
- 5) I would like to access office and hospital registration forms on our website 1 2 3 4 5
- 6 I would like to complete and submit office and hospital registration forms on line 1 2 3 4 5
- 7) I would like to access pre operative and postoperative instructions on our office website.

12345

- 8) I would like to receive patient education communications and reminders by email $1\ 2\ 3\ 4\ 5$
- 9) I would like to receive a monthly medical newsletter from our office by email 1 2 3 4 5

10) Please share any additional thoughts with us regarding electronic communication and what information you might want to see on our website or receive from our office via email

While we are always eager to explore new opportunities for communication, our office is dedicated to providing the highest level of service to our patients and will always remain deeply committed to the ideals of personalized, compassionate, and confidential care.

Your input is very important. I thank you again for taking the time to share your thoughts with me.

With my best regards,

Guy M Rochman M.D. Plastic and Reconstructive Surgery Assistant Professor of Surgery, Harvard Medical School